

Gateway Community & Technical College Medical Assisting & Phlebotomy

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Program Summary

The two-year Associate Degree in Medical Assisting & Phlebotomy at Gateway Community & Technical College prepared students to find employment in physicians offices, outpatient clinics, and other ambulatory health care facilities. As health care continues to expand, the demand for medical assistants is growing much faster than the average for all other occupations.

Strengths & Noteworthy Practices

Program leadership clearly understands the importance of the Essential Employability Qualities and affective behaviors in a field where others could get caught up in the technical aspects of the field. A rubric, clearly defining expectations for professional behaviors, is used to assess students. As such, students become self-aware of these behaviors and understand how the very technical medical skills need to be delivered in order to provide the best patient care.

The program has developed an excellent partnership with the college's Career Services department, with integration as various points throughout the curriculum. Students have access to a comprehensive career management platform, resume reviews and assistance, presentations, programs, mock interviews, and job fairs.

The program has developed excellent working relationships with employers in their community and excels in aligning program outcomes with the needs of employers. Additionally, students receive meaningful feedback from preceptors in their externship(s).

The program realizes the success of the program relies on the engagement and feedback of its students and alumni for continuous improvement and there is systematic use of this information and feedback.